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February 1, 2017

Fiber Connected Landline Telephone Service – Battery Backup

Backup Power for Customers Served by Fiber Telephone Service

For many years, your home landline telephone service would allow you to stay connected to emergency voice services during a commercial power outage. However, many of today's advanced home telephone services require battery backup power to continue functioning during a power outage. To avoid a disruption of home voice service during a power outage and to maintain the ability to connect to 911 emergency services, Sully Telephone provides our fiber connected customers with an up to eight hour battery backup standby power and up to six hours talk time, at no charge. Currently, we will replace the eight hour battery backup at no charge if it fails. The battery backup provides power for landline telephone service only.

Additional Hours of Battery Backup Purchase Options

You can purchase additional batteries for more than eight hours of battery operation in case of an extended commercial power outage. Please contact Sully Telephone for current pricing.

Testing and Monitoring your Battery Backup System

Battery backups typically have a visual or an audible alarm when the battery needs replacing. Customers should monitor their battery backup periodically. Contact Sully Telephone if you have questions or feel your battery needs to be replaced.